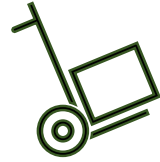


eMART Home Delivery Service



The Home Delivery Service is chargeable at \$12.90. The amount will be deducted from your eMART credits upon order confirmation.



Your online order will be packed and delivered to you within 6 to 8 working days upon order confirmation.



An acknowledgement (signature) will be required from you or anyone residing in your unit when receiving the parcel.



The delivery will be made anytime between 9am to 6pm on weekdays and 9am to 12pm on Saturdays. There will be no delivery service on public holidays. Your orders will be delivered to destinations within the main island of Singapore (including Sentosa Island but excluding the other offshore islands and any restricted locations/areas). The courier will arrange with you for a 2nd delivery at no additional charge if the 1st delivery attempt is unsuccessful.

eMART Home Delivery Service



Please note that you may no longer collect your order or rearrange for another delivery:

- i. If the courier is not able to contact you to make a scheduled delivery in the 2nd attempt; or
- ii. The 2nd scheduled delivery is unsuccessful.

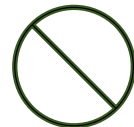
Your order will be forfeited and credits will not be refunded.



Please check that your items are correct e.g. number of items and sizes etc. Do contact the eMART logistics vendor of any discrepancies immediately.



Purchased items are non-refundable. Orders may be cancelled or partially fulfilled in unforeseen circumstances. If such a situation occurs, you will be alerted soonest.



Purchased items are not to be sold / transferred / distributed to any other party. Non-compliance will result in disciplinary actions taken.